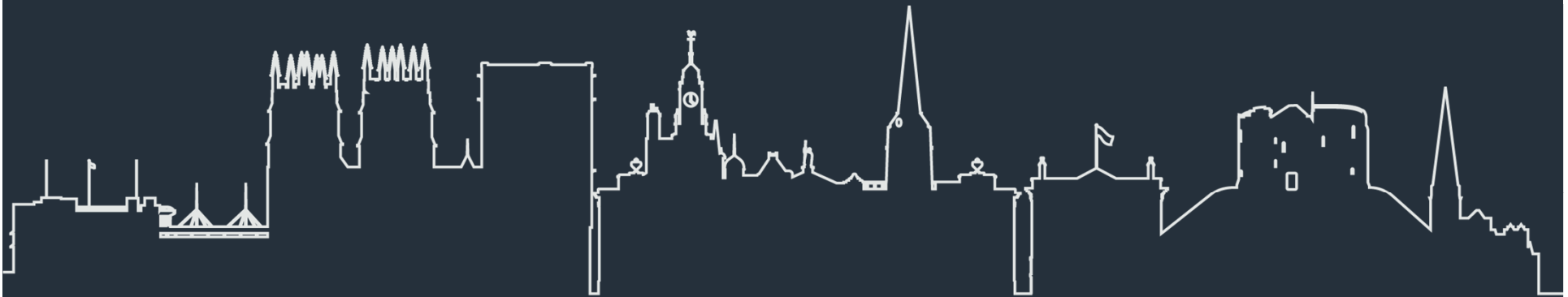


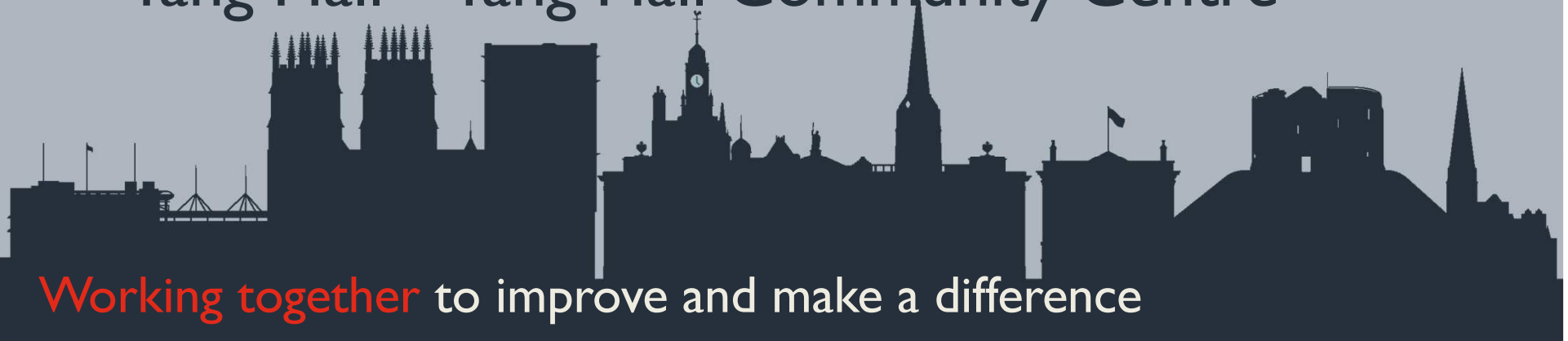
A community approach to recovery – hubs update

29.09.21



Emergency Response hubs

- Acomb - Acomb Library and Foxwood Community Centre
- City Centre – Clements Hall
- Clifton – Various including Acomb Library, York Travellers Trust and St Josephs Church Hall
- Haxby – Haxby Memorial Hall
- Tang Hall – Tang Hall Community Centre



Working together to improve and make a difference

Tasks

Since the start of the pandemic

- Food distribution
- Shopping
- Prescription collection and delivery
- Support for those identified as Clinically Extremely Vulnerable

What's New?

- Coffee mornings and engagement events
- Lateral Flow Test Kit Collection Points
- Lateral Flow Outreach



Working together to improve and make a difference

What difference has it made?

‘.....has been helping to support me during the pandemic, mainly with prescription collections and getting shopping for me. It has made a huge positive impact on my time whilst shielding for the last 15 months, all the volunteers have been kind and friendly and have given me company in what was a very lonely time. I would like to see more community hubs running in the future to offer people the same level of support I have had. I am looking forward to everything getting back to normal so I can have my life back’



Working together to improve and make a difference

Volunteers

- ‘Helping my local community in these trying times has been very rewarding and our customers are always extremely grateful. Helping out at the hub has also made me feel useful again’.
- ‘.....I love volunteering, it gives me flexible ‘work’ to fit around my other obligations. I’ve also found out a great deal more about the localities of Foxwood, Acomb, Dringhouses and Holgate’.



Working together to improve and make a difference

Staff

- The work I am now doing has impacted me more than I would have imagined. Most people live happily in their own bubble, aware that there are people worse off than themselves but not quite knowing how much worse off. Working in the hub has helped me realise there are a lot of people needing help, not just financially..... I now make sure I chat with anyone I come across if they seem like they want to, whether at work or at home.



Working together to improve and make a difference

Opportunities

- Roll out the community hub approach
- Together with partners develop the range and scope of volunteering activities.
- Strengthen networks and peer support across the city
- Increase community connectivity
- Raise awareness of assets within communities
- Sense of community
- Maximise opportunities for collaboration



Working together to improve and make a difference